

Md Shofikul Islam

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Professional Summary

Network and System administrator with over 6 years of experience in managing, maintaining, and optimizing network infrastructure for ISPs. Skilled in MikroTik, Cisco, Huawei and BDCOM devices, with proven expertise in NOC operations, routing protocols, and bandwidth management. Strong analytical, troubleshooting, and customer support skills, with a passion for continuous learning and professional development.

Technical Skills

- Routing & Switching (MikroTik, Cisco, BDCOM, Huawei)
- Routing Protocols: RIP, EIGRP, OSPF, BGP
- Network Design & Troubleshooting
- Bandwidth Management & Monitoring
- Virtualization (VMware, Hyper-V)
- Windows & Linux Server
- Subnetting, VLANs, NAT, ACLs
- Technical Support & Customer Service

Professional Experience

- Extranet Technologies — Ass. Network and System Administrator
Jan 2025 – Present
- Asian Network — Sr. Support Engineer
Dec 2022 – Oct 2024
- Asian Network — Support Engineer
Sep 2021 – Dec 2022
- Saturn Internet Service — Customer Service Executive
Jan 2017 – Dec 2020

Education

B.B.A Hon's in Accounting — Tejgaon College (Under NU), 2023

H.S.C, Business Studies — Dhaka Board, 2015

S.S.C, Science — Dhaka Board, 2013

Certifications & Training

- MTCNA & MTCRE — MikroTik

Certificates:

<https://mikrotik.com/training/certificates/b274555ccbf70ddd0a6c>

<https://mikrotik.com/training/certificates/b279647cdcf393c4ebb1>

- CCNA — CSL IT
- MikroTik & OLT Training — CSL IT

Languages

- English — Professional proficiency
- Bangla — Native proficiency

References

Md Maruf Hossain

Chief Technology Officer, Asian Network

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